

# Hours to Change at Disaster Recovery Centers

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**Release Date: May 17, 2023**

**OKLAHOMA CITY** – FEMA and the State of Oklahoma Disaster Recovery Centers (DRCs) in McClain and Pottawatomie counties will begin new hours of operation on **Thursday, May 18**. Both locations will now be open 10 a.m. to 7 p.m., Monday through Saturday, and closed on Sunday.

The centers assist survivors affected by the severe storms, straight-line winds and tornadoes that occurred April 19-20.

Survivors can meet face to face with specialists from FEMA, the Small Business Administration (SBA) and state and local agencies to have their questions about disaster assistance answered. They may also upload any documents needed for their applications at the centers.

The new operating hours for the centers in McClain and Pottawatomie counties include:

## **Pottawatomie County**

130 N Louisa Ave.

Shawnee, OK 74801

Hours: 10 a.m. to 7 p.m., Monday-Saturday. Closed Sunday.

## **McClain County**

Cole Community Center

26887 Main Street

Blanchard, OK 73010



**FEMA**

Page 1 of 2

Hours: 10 a.m. to 7 p.m., Monday-Saturday. Closed Sunday.

The hours remain the same for the DRC in Cleveland County:

### **Cleveland County**

12 Corners Baptist Church

15601 E Etowah Road

Noble, OK 73068

Hours: 8:30 a.m. to 7:30 p.m., Monday, Tuesday, Thursday-Saturday

Wednesday, 8:30 a.m. to 3 p.m.; Closed Sunday

When visiting a DRC, Oklahoma residents can get additional help with the following:

- Apply for assistance.
- Learn the status of your FEMA application and get information on how to appeal your status if needed.
- Understand any letters you get from FEMA.
- Get answers to questions or update information in your FEMA application.
- Get referrals to agencies that may offer other assistance.
- Learn about Small Business Administration (SBA) disaster assistance loan programs.

No appointments are necessary.

You do not have to visit a disaster recovery center to apply for assistance. The fastest and easiest way to apply is by visiting [www.disasterassistance.gov](https://www.disasterassistance.gov).

If it is not possible to apply online, call 800-621-3362. The toll-free telephone lines operate from 6 a.m. to 10 p.m. CDT seven days a week. If you use video relay service (VRS), captioned telephone service or others, give FEMA your number for that service.

